



Nondiscrimination Policy

Discrimination is Against the Law

As a recipient of Federal financial assistance, MGA Homecare and its affiliated entities, Circle of Care Colorado and MGA Behavior Therapy, complies with applicable Federal civil rights laws and does not exclude, deny benefits or services to, or otherwise discriminate against any person or treat them differently because of race, color, or national origin, or on the basis of disability, age or sex in admission to, participation in, or receipt of services and benefits of any of its programs and activities or in employment herein, whether carried out directly or through a contractor or any other entity with whom MGA Homecare arranges to carry out its programs, services or activities.

MGA Homecare

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, you may contact the Compliance Officer/Coordinator, or your agency Administrator as follows:

Compliance Officer/Coordinator

Gwen Franzgrote
7025 N Scottsdale Road, Suite 200
Scottsdale, Arizona 85253
1-844-399-5338
TTY: 711

Arizona	Scottsdale
MGA Homecare	602-385-8733

TTY: 711

Colorado	Colorado Springs	Denver	Loveland	Pueblo
Circle of Care Colorado	719-476-0205			
MGA Homecare	719-476-0200	303-749-0424	970-233-0051	719-582-2702
MGA Behavior Therapy	719-212-6535			

TTY: 711

North Carolina	Charlotte	Winston-Salem
MGA Homecare	704-200-9015	336-280-0435

TTY: 711

Texas	Austin	Dallas	Fort Worth	San Antonio
MGA Homecare	512-872-2180	214-292-9900	817-230-4800	210-200-8928

TTY: 711



If you believe that MGA Homecare, Circle of Care Colorado, or MGA Behavior Therapy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Gwen Franzgrote
Compliance Officer/Coordinator
7025 N Scottsdale Road, Suite 200
Scottsdale, Arizona 85253
1-844-399-5338
TTY: 711

Email: gfranzgrote@mgahomecare.com or

Event Complaint Reporting Hotline
1-844-399-5338 | compliance@mgahomecare.com

You can file a grievance in person or by mail or email. If you need help filing a grievance, the Compliance Officer/Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C.
20201 1-800-368-1019, 1-800-537-7697 (TDD)
Complaint forms are available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Section 1557 of the Affordable Care Act of 2010, and Regulations of the U.S. Department of Health and Human Services issued pursuant to the Acts, Title 45 Code of Federal Regulations Part 80, 84, 91 and 92. (Other Federal Laws and Regulations provide similar protection against discrimination on grounds of sex and creed).



Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.844.399.5338.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1.844.399.5338。

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.844.399.5338.

Korean: 알림: 한국어를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 서비스 사용을 원하시면 1.844.399.5338로 전화해 주시기 바랍니다.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyong tulong sa wika nang walang bayad. Tumawag sa 1.844.399.5338.

Navajo: Ííniłts'áá': Diné kéji yáníłtí'go, saad bee áká'aná'álwo' hóló, t'áá jíik'é, éi ná hóló. Hodiilnih koji' 1.844.399.5338

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то можете воспользоваться бесплатными услугами перевода. Звоните 1.844.399.5338.

Arabic: ملاحظة: إذا كنت تتحدث العربية، فيرجى العلم أنه تتوفر لك خدمات المساعدة اللغوية للحصول عليها. 1.844.399.5338 بالمجان. اتصل برقم

Haitian Creole: ATANSYON: Si w pale Kreyòl Ayisyen, w ap jwenn sèvis èd gratis pou lang. Rele 1.844.399.5338.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.844.399.5338.

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1.844.399.5338.

Portuguese: ATENÇÃO: se você fala espanhol, tem serviços de assistência lingüística gratuitos à sua disposição. Ligue para 1.844.399.5338.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1.844.399.5338.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.844.399.5338.

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1.844.399.5338まで、お電話にてご連絡ください。

Farsi: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما : توجه تماس بگیرید 1.844.399.5338 برای اطلاعات بیشتر با .فراهم می باشد

Hindi: सावधानी: यदि आप हिंदी बोलते हैं, तो भाषा सहायता सेवाएं नि:शुल्क, आपके लिए उपलब्ध हैं। कॉल 1.844.399.5338.

Gujarati: યના: તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય વાચો તમારા મા ઉપલબ્ધ છે. ફોન કરો 1.844.399.5338.

Yoruba: ÀKÍYÈSÍ: Tí o bá ń sọ èdè Yorùbá, àwọn iránlówọ èdè wáá lófẹ́ẹ́, fún ọ. Pe 1.844.399.5338.

Urdu: اگر آپ اردو بولتے ہیں تو زبان میں مدد کی خدمات آپ کے لئے مفت دستیاب ہیں:-: توجه 1.844.399.5338 پر کال کریں

Thai: เรียง: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1.844.399.5338.

Serbian: ПАЖЊА: Ако говорите српски, на располагању имате бесплатну помоћ преводиоца. Позовите 1.844.399.5338.

Croatian: POZOR: Ako govorite hrvatski, na raspolaganju vam je besplatna pomoć prevoditelja. Poziv 1.844.399.5338.

Amharic: ማሳሰቢያ፡ የአማርኛ ቋንቋ ተናጋሪ ከሆኑ፣ ነጻ የቋንቋ እርዳታ አገልግሎት ተጠቃሚ መሆን ይችላሉ። ወደ ጥሪ ማእከሉ ይደውሉ፡ 1.844.399.5338.

Nepali: ध्यान दिनुहोस्: यदि तपाईं नेपाली बोल्नुहुन्छ भने, भाषा सहायता सेवाहरू, नि: शुल्क, तपाईंलाई उपलब्ध छ। कल 1.844.399.5338.

Ibo: Nrụbama: Ọ bụrụ na ị na asụ asụsụ Igbo, enyemaka dịrị ị site na ịkpọ 1.844.399.5338.



Lao: ຂໍ້ຄວນເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ,
ທ່ານສາມາດໃຊ້ບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາພຣີໄດ້ຕາມທີ່ຕ້ອງການ. ໂທ
1.844.399.5338.

Cushite: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa
afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.844.399.5338.

Kru: Dè dɛ nìà kɛ dyédé gbo: ɔ jũ ké m[Bàsó ò -wùdù-p o-nyò] jũ ní, níí, à
wuɖu kà kò dò po-poò bé in m gbo kpáa. Dá 1.844.399.5338.

Syriac: ܩܘܪܕܝܢܐ : ܩܘܪܕܝܢܐ ܩܘܪܕܝܢܐ ܩܘܪܕܝܢܐ ܩܘܪܕܝܢܐ ܩܘܪܕܝܢܐ ܩܘܪܕܝܢܐ
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