



Nondiscrimination Policy

Discrimination is Against the Law

As a recipient of Federal financial assistance, MGA Homecare complies with applicable Federal civil rights laws and does not exclude, deny benefits or services to, or otherwise discriminate against any person or treat them differently because of race, color, or national origin, or on the basis of disability, age or sex in admission to, participation in, or receipt of services and benefits of any of its programs and activities or in employment herein, whether carried out directly or through a contractor or any other entity with whom MGA Homecare arranges to carry out its programs, services or activities.

MGA Homecare

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, you may contact the MGA Compliance Officer/Coordinator, or your agency Administrator as follows:

MGA Compliance Officer/Coordinator

Alexandra Koloskus
 7025 N Scottsdale Road, Suite 200
 Scottsdale, Arizona 85253
 1-844-399-5338
 TTY: 711

Arizona	Scottsdale
MGA Homecare	602-385-8733

TTY: 711

Colorado	Colorado Springs	Denver	Loveland	Pueblo
Circle of Care Colorado	719-476-0205			
MGA Homecare	719-476-0200	303-749-0424	970-233-0051	719-582-2702
MGA Behavior Therapy	719-212-6535			

TTY: 711

North Carolina	Charlotte	Fayetteville	Raleigh	Winston-Salem
MGA Homecare	704-200-9015	910-839-0239	919-241-7781	336-280-0435

TTY: 711

Tennessee	Memphis
MGA Tennessee	901-231-4896

TTY: 711

Texas	Austin	Dallas	Fort Worth	San Antonio
MGA Homecare	512-872-2180	214-292-9900	817-230-4800	210-200-8928

TTY: 711

Washington	Washington
MGA Homecare	425-321-5742

TTY: 711



If you believe that MGA Homecare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Alexandra Koloskus
MGA Homecare Compliance Officer/Coordinator
7025 N Scottsdale Road, Suite 200
Scottsdale, Arizona 85253
1-844-399-5338; TTY: 711
Email: akoloskus@mgahomecare.com

or

Event Complaint Reporting
Hotline 1-844-399-5338
compliance@mgahomecare.com

You can file a grievance in person or by mail or email. If you need help filing a grievance, MGA's Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Section 1557 of the Affordable Care Act of 2010, and Regulations of the U.S. Department of Health and Human Services issued pursuant to the Acts, Title 45 Code of Federal Regulations Part 80, 84, 91 and 92. (Other Federal Laws and Regulations provide similar protection against discrimination on grounds of sex and creed).